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| **Community Pharmacy Query for the Sefton Medicines Management Hub.**  Please complete with query details and email via your pharmacy’s secure **NHS.net** **email** to [sefton.mmhub@chesireandmerseyside.nhs.uk](mailto:sefton.mmhub@chesireandmerseyside.nhs.uk) | | |
| **Pharmacy Name/Branch/Address/Contact details:** |  | |
| **Patient Name:** |  | |
| **DOB** |  | |
| **Surgery** |  | |
| **Query** - please provide brief details: |  | |
| Is the patient aware of this problem? | **YES** | **NO** |
| **Is this query urgent?** Please provide details |  | |
| **For All Out-of-Stock Queries - please complete below**  **Incomplete forms will be returned.** | | |
| Have you asked the community pharmacy What’s app group if another pharmacy has stock available? | YES | NO |
| Alternative medication that you havein stock/available to order.  *(Please note all queries are clinically checked by a clinical pharmacist)* |  | |
| **Single Item prescriptions should be returned to the spine** | | |
| The hub is operational between the hours of **8am-5pm Monday to Friday.**  We aim to action queries within **2 working days**. | | |