

Mersey Community Pharmacy Tracker – September 2023

If you are part of a pharmacy group or multiple, please liaise with your area managers/head office.

Subject	Requirement	Deadline	Action and links	Tick when completed
August Bank Holiday Opening Times	Contractual	28 th August 2023	<p>You are required to notify your patients of the nearest pharmacies open to your pharmacy on the Bank Holiday dates if you are closed. Details of pharmacies open over the Bank Holiday is available on the LPC Website.</p> <p>If you have been directed to open log into PharmOutcomes and complete the electronic form (titled 'Directed Rota Claim Form') to claim payment within 28 days of the rota (25th September).</p>	
COVID 19 Vaccination EOI	Service Delivery	29 th August 2023, 5pm	<p>The deadline to complete the EOI for the COVID vaccination service is 29th August at 5pm.</p> <p>Find out more on the CPE website.</p>	
Pharmacy Owners views sought by CPE	Pharmacy	29 th August 2023	<p>The Community Pharmacy England Committee are seeking input from pharmacy owners ahead of their September meeting.</p> <p>Find out more on the CPE website.</p>	
Hypertension Case Finding – IT update	Service Delivery	1 st September 2023	<p>Starting from 1st September 2023, you must use an NHS approved clinical IT system for clinical records and payment claims for the Hypertension case-finding service.</p> <p>Find out more on the CPE website.</p>	
Price Concession Webinar	Pharmacy Income	5 th September 2023	<p>CPE will be hosting a webinar to help to explain how the concessions system works and what happens when pharmacy owners report increased prices. They will also answer your questions and you will hear further feedback for the Department of Health and Social Care (DHSC).</p> <p>Find out more and book you place here.</p>	
Pharmacy Owner Engagement Event	Pharmacy Contract	18 th September 2023	<p>CPE is hosting a national engagement event for pharmacy owners. This will be an opportunity to hear more about CPEs work and progress in key areas, participate in discussions on key issues, and share views on those issues that are important to you.</p> <p>Find out more on the CPE website.</p>	
Get ready for Flu (Updated)	Service Delivery	Ongoing	<p>Check the latest information published by CPE to ensure you are ready to deliver the flu service:</p> <ul style="list-style-type: none"> • Read the latest Flu Letter from the DHSC, PHE & NHSE&I • Training requirements • Regional Flu Training • Service Specification & PGD 	
Pharmacy Quality Scheme	Pharmacy Income	From 1 st June 2023	<p>PQS for 2023/24 launched on 1st June 2023.</p> <p>Details are available on the NHSBSA website.</p>	
Pharmacy Profile Update	Contractual	Quarterly	<p>Ensure your Directory of Services and NHS website profiles are up to date by updating your NHS Profile Manager once each quarter.</p> <p>Deadline for this quarter 30th September 2023.</p>	

Regular Tasks

The following tasks need to be completed on a daily / monthly basis:

Subject	Requirement	Deadline	Action and links	Tick when completed
PharmOutcomes	Act now	Ongoing	Check PharmOutcomes a minimum of three times a day for referrals for the following services: <ul style="list-style-type: none"> • The Community Pharmacy Consultation Service (GP and 111 pathways) • The Discharge Medicines Service • The Hypertension Case Finding • The Smoking Cessation Service 	
NHS Mail	Pharmacy IT	Access regularly (at least once a month)	Ensure you access your personal NHS.net email regularly (at least once every 30 days) to avoid your account being deleted. Further information is available here .	
Local Services	Pharmacy income	By the 5 th	Please claim all your locally commissioned services by the 5 th of the month.	
Virtual Outcomes	Workforce training	Ongoing	A new module will be released every month. Access here .	
LPC Mailing List	Pharmacy Mailing List	Ongoing	Encourage your locums to join the LPC mailing list to ensure they are up to date with the rapidly changing pharmacy environment.	

If you require support:

Community Pharmacy Halton, St Helens & Knowsley

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 Helen Murphy (Chief Officer – Job Share)
 Joe Clarke (Business Support Officer)
 David Barker (Engagement Officer)

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Disclaimer: This guidance has been produced after reviewing all the information available to us. Every care has been taken in completion of the tracker, but no responsibility can be accepted for any error or consequence of such an error.