

What to do if you are worried an adult is being abused.

For advice and support from the Designated Safeguarding Adult Manager for South Sefton CCG and Southport and Formby CCG please ring: 0151 317 8357

Any member of staff who believes or suspects that an adult may be suffering or is likely to suffer harm should always refer their concerns to Adult Social Care. Never delay emergency action to protect an adult whilst waiting for an opportunity to discuss your concerns first.

Are you concerned an adult at risk is being abused ? eg

- You may observe an injury or signs of neglect
- You may be given information that outlines abuse or neglect
- An adult may disclose abuse

Step 1

**Inform the adult that you will refer to adult social care and obtain consent and discuss their wishes and feelings
UNLESS**

The adult may be put at increased risk of further harm (eg suspected sexual abuse, female genital mutilation, increased risk to adult, forced marriage or there is a risk to your own personal safety)

Step 2

Make a referral to Sefton's Adult Services:

- Call Sefton Adult Social Care on 0151 934 3737.
- Document all discussions held, actions taken, decisions made, including who was spoken to and who is responsible for undertaking actions agreed.
- For physical abuse document injuries observed on a body map.

Step 3

Adult Social Care acknowledges receipt of referral and decides on next course of action. If the referrer has not received an acknowledgement contact Adult Social Care 0151 934 3737 again for an update.

Step 4

You may be requested to provide further reports / information or attend multi-agency meetings

Other important numbers

Police - emergency 999

Police - non-emergency 101

Sefton SAB link <https://www.sefton.gov.uk/safeguardingadults>