



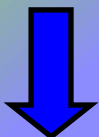
Sefton

Local Pharmaceutical Committee

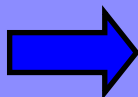
NHS PANDEMIC DELIVERY SERVICE



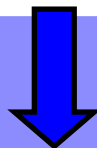
Shielded Patient requires a delivery



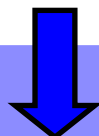
Can **shielded patient** arrange for family, friends or a carer to collect their medication on their behalf?
If Yes, ensure this is documented on the PMR and the pharmacy team are aware.



If NO , the shielded patient has been advised to contact the pharmacy.
The pharmacy must then:



Advise patient to act on the shielding letter and register (www.gov.uk/coronavirus-extremely-vulnerable or call 0800 0288327) for the national shielding service so that they are picked up nationally. If its an **emergency** / they have difficulty registering, advise patient to call the councils contact centre **03451400845 (Option 5)** who will support. When contacting advise the patient to explain the prescription is urgent and they will be triaged to Merseyside Fire & Rescue who will pick up and deliver.



If advised the above is not possible, deliver the medicine as part of the Advanced service; or

If advised the above is not possible, arrange for another pharmacy to deliver it on their behalf. The other pharmacy will be able to claim payment for the delivery under the Advanced service; or

If advised the above is not possible, arrange for the prescription to be dispensed and delivered by another pharmacy (by referring the patient to another pharmacy, including a distance selling pharmacy).

