

# Annual Report 2018-2019

Chairman Mr Graeme Batten

Chief Executive Officer Dr Lisa Manning

Vice Chair Mrs Una Harding

Treasurer Ms Laura Benyon

The Aim of the Committee is to represent all Sefton Contractors with the various stakeholders, developing multi-organisational working and promoting the community pharmacy profession. It is accountable to those contractors for the work that it does on their behalf and for the effective and economical use of LPC funds

The last year has seen Sefton LPC committee work collectively for all Sefton contractors and with positive outcomes. The LPC continues to work as hard as ever to maintain a good working relationship with NHS England – Cheshire and Merseyside local area team, Public Health, Local Authorities and the Clinical Commissioning Groups. We continue to establish regular meetings with each and continue to improve the existing services and propose new services.

The committee itself has been working cohesively with the members who have all made positive contributions and adapted outstandingly. The LPC meetings have invited a number of prominent guests such as the CCG, NHSE, Public Health, that have helped us to deal better with our objectives to improve our functions and performance and to work even harder on behalf of you, our contractors.

We continue to have regular contact with Dr Ian Cubbin PSNC regional representative for Merseyside, and other local LPCs via the Association of Mersey Pharmaceutical Committee (MALPS). We also work jointly across the region on various projects e.g. BHF pilot, NUMSAS, eTCP etc. and meet regularly once a month to establish a workplan, share resources and joint working as part of the regional joint working group.

This year, we have established a more robust strategy for working collaborative with other LPCs which has been invaluable as we have shared learning and had services commissioned across the whole region improving access for patients. Although we represent the local area and will continue to do so, it has been invaluable working jointly with other LPCs. We also

made the decision to purchase PharmOutcomes licences together making the burden shared and strengthening our position. We have already established one commissioner in Sefton utilising the LPC licence with other commissioners showing interest.

With the quality payment funding structure, we have continued to support contractors to maximise their income and helped support those to meet the criteria to claim payments.

Sefton LPC is successfully aligning itself with the NHS 's long term plan and has started collaborative transformation working with primary care networks (PCNs) in the area.

We have also continued to engage with the Local Medical Committee (LMC) on various issues and meet monthly with the Medicines Management Team for both Sefton CCGs and the Pharmacy Local Professional Network (PLPN).

### **Enhanced/Advanced Services**

In terms of enhanced services, we effectively improved the existing Emergency Hormonal Contraception (EHC) scheme and utilised the PharmOutcomes IT platform for improved recording and provided online accreditation to sustain service.

CATC: reviewed the formulary for Care at the Chemist and made contributions to the service and formulary; every month we ensure the price per items are correct

Smoking Cessation: Champix training and level 2 training events were delivered and new contracts signed off.

Drug Misuse Services: have been improved and the LPC has managed to secure the same payment as previous years that the commissioners did not approve in the first instance. We are also in negotiations to utilise the PharmOutcomes IT platform.

Dressing service: has also been successful and was commissioned across the whole of sefton and we are currently negotiating a new contract that is still viable for contractors.

Palliative care service: has continued to be commissioned from various sites throughout Sefton.

NHS commissioned Influenza vaccination programme: commissioned across the Cheshire and Merseyside area and the LPC supported contractors in becoming accredited via organising regional training and supporting the service with regards to stock shortages.

NUMSAS: the LPC has continued to support providers of NUMSAS and encourage more pharmacies to sign up. We have also worked with NHS111 to increase referrals to community pharmacies and improve acceptance rates of referrals.

eTCP - now known as TCAM (Transfers of Care Around Medicines): has continued to gather momentum with all local hospitals now live and pharmacy referrals increasing. The LPC has continued to support contractors and deliver training events so that pharmacies are engaging with the project and benefit from the shared information regarding a patient care.

We have also encouraged contractors to utilise the discharge MUR service and gaining permission for telephone and domiciliary visits

The LPC has also supported the British Heart Foundation BP screening pilot. We have supported the project and helped those pharmacies involved reach the 25 required screenings and have worked collaboratively with the Regional BP STP to gain funding to commission a Blood Pressure Screening service via NHS England.

We have also been in discussions regarding potential enhanced services such as improving inhaler technique, pulse tests, dementia screening, diabetes screening, weight management, alcohol brief interventions, Healthchecks, HIV testing and will continue to persist in these negotiations. Unfortunately, due to funding cuts very few services are being commissioned but we continue to research and discuss the benefits of services with commissioners

We will continue to push very hard to ensure that there are training evenings for enhanced services to improve patients accessing the services to ensure consistency across Sefton.

### **Engagement**

Of the new emerging bodies, your LPC has engaged on a monthly basis with the Pharmacy Local Professional Network (PLPN). We supported the PLPN in establishing the accreditation of Healthy Living Pharmacies (HLP) and continue to help sustain this accreditation. To date, we have 84% of pharmacies HLP accredited in Sefton.

We have also been supporting the PLPN with TCAM as all local hospitals are now live with the project and pharmacies receiving referrals via PharmOutcomes. By the end of Dec, 9954 referrals had been sent across Cheshire and Merseyside region, with an 85% acceptance rate, and saved 5.4 million

LPCs have also been working with the LPN and NHSE to ensure they support contractors in reporting their participation in public health campaigns we have consistently achieved a 100% success rate for reporting PH campaign participation.

We are still working hard with agencies such as the PSNC and NPA to ensure we inform our contractors of all updates and. We have engaged with MPs to also support pharmacy and delivered messages via local media and other patient engagement groups e.g Healthwatch.

We have also engaged with the NHSE transformation group, set up to explore the way forward with the evolvement of primary care networks. We have also contacted the PCNs currently formed in Sefton and asked to have LPC representation within their relevant strategy meetings.

We have maintained collaborative working with the pharmaceutical needs assessment (PNA) steering group, EPS2 working group, sexual health network group, Blood Pressure STP, Dermatology STP, and diabetes STP ensuring community pharmacies voice is heard.

We meet regularly with NHS111 to help maximise NUMSAS and look at further projects such as DMIRS.

We have also meet with Local Medical Committee discussing issues and supporting each other to deliver excellent health care to the population of Sefton. We have also set up links with the Local Dental Committee and Local Optical Committees.

The LPC continues to review all contract applications concerning pharmacy services and responds on your behalf. We also respond to all DHSC and CCG Consultations, PSNC surveys and the like.

The LPC has represented and supported various contractors regarding performance issues at various contractual meetings and continues to do so.

In terms of communicating with our contractors we have utilised an Email database and send out a monthly newsletter to keep contractors updated and other urgent news items we receive; our website is the main source of information for the locality. We have recently added our area training calendar, so contractors have more access to training events across the region. We also produce a monthly date tracker with important reminders for the month to help support contractors.

We have supported and delivered training across Sefton both clinically and to help accreditation for enhanced services. To date, we have delivered training on Champix, Level two Smoking Cessation, Dermatology, Improving Inhaler technique and COPD, Emergency Hormonal Contraception, TCAM, Blood Pressure, Influenza vaccination, HLP physical activity training & MECC combined training as well as Pharmacy support workshop on stress and resilience. We also organised and delivered Revalidation training in conjunction with the PLPN. We have also held an area manager training event and 'sort your opinion and ideas' via various training surveys.

The LPC has also ensured that free e-learning training via Virtual Outcomes has been funded via NHSE for all pharmacy team members throughout Sefton and the region.

#### **Finance**

The Committee is at the start of this financial year in a good position to look after contractor's interests and to progress pharmacy in the new NHS. The treasurer has organised the accounts with full transparency and has established funds for training and the like whilst maintaining a tight rein on expenses. Our accounts are all detailed on the Sefton LPC website.

### **Constitution and Compliance**

As in the previous year, there were no constitutional irregularities or problems and the committee discharged all its duties on time and to specification. All LPC members are required to sign declarations adhering to a code of corporate governance, confidentiality and conflict of interests.

We are also GDPR compliant and have helped contractors via support materials to also meet their GDPR responsibilities.

All members are reminded that, no matter their source of nomination or election, the LPC members have to act and speak in the interests of all the contractors, and not just that of their nominating body. In the event of a member having a conflict of material or financial interest with regard to agenda items or minutes, they are required to make a formal declaration to that effect and either leave the room or take no part in the ensuing debates. All such declarations are formally minuted and recorded.

## Meetings

The LPC meets monthly except for August and December and alternate evening and daytime meetings. All meetings take place within Sefton. The CCGs, NHS England, PH, PSNC are invited to attend certain meetings along with other commissioners and relevant people, when applicable. All contractors are welcome to attend any of the meetings as an observer but must inform the committee and we hold an annual general meeting in September each year.

And finally, please remember:

- To regularly visit your LPC's website at www.psnc.org.uk (go to LPC portal for Sefton LPC) www.psnc.org.uk/sefton-lpc/
- Please inform us of any new Email contacts that may benefit from receiving Sefton LPC updates
- To contact me, the chair, or any member of the committee to confidentially discuss any issue. We are here to represent you with our services and advice.

I would like to take this opportunity of thanking all the LPC members for their commitment to our local contractors and for the support they have given both the Chair and I during the year.

Dr Lisa Manning

Chief Executive Officer Sefton LPC



Local Pharmaceutical Committee